1108-62-584 Chen Lin*, 632 Bogue Street, East Lansing, MI 48823, and Douglas Bowman. Consumer Decisions Across Seemingly Disparate Categories: Latent-Trait Segmentation.

This research takes a first step in modeling latent processes that govern consumer decision making by examining consumption across seemingly disparate categories. We propose a hierarchical multinomial processing tree model to empirically examine the driver, which is defined as the "latent trait", which governs consumer choices across five seemingly disparate product categories through a dataset consisting of 5,014 consumers in the United States. We further investigate how consumer behavior systematically varies from one category to another and finally suggest new approaches to segment and profile consumers based on latent traits across multiple categories. In doing so, this paper contributes to the consumer decision literature in three ways: 1) theoretically, the latent- trait approach provides rich support in examining the underlying psychological processes; 2) methodologically, the relative merits of models with continuous versus discrete representations of consumer heterogeneity are discussed; and, 3) substantively, new insights on targeting and profiling based on latent processes rather than observed behavior are presented with respect to managing across seemingly unrelated product categories. (Received January 20, 2015)